

## **Social media policy**

The City of Northville's social media policy is to report on events and activities, and provide updates and items of interest to anyone who follows us.

The City's official website [www.ci.northville.mi.us](http://www.ci.northville.mi.us) is the "go-to" source for information; however fast-changing information may be more current on our social media pages. When in doubt about which content is the most current, send us a message via social media and we will respond as soon as possible.

Social media is a 24/7 medium, however the City's staff cannot monitor the sites round-the-clock. We may not see every inappropriate comment right away. Please follow the Golden Rule – treat others the way you want to be treated. The City assumes no responsibility for the content or management of information not posted by authorized City employees. If a user posts a comment that requires a response, it will be answered during regular business hours, Monday – Friday, 8 a.m. to 4:30 p.m.

When responding to our posts, The City of Northville reserves the right to delete comments that:

- are not related to the topic of the post
- support or oppose a ballot measure, political candidate or political party
- are discriminatory, abusive or slanderous
- contain obscene language
- are primarily business advertisements

For questions, please contact the City Manager's office at 248-449-9905:

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